



Legend	Symbol	Role	Description	Symbol	Role
	☪	Addictions Specialist	Customer services/information and referral: General Information and referral and overall customer service	≈	Member Services
	▽	Administrative Services	Customer services/information and referral: Specific information and referral and customer service on BH clinical services	○	Network Development Administrator
	↔	ASO Executive Team	Data Analyst	±	Privacy Officer
	◇	Care Management/Care Coordination	Encounter Data Processing	—	Program Integrity, Fraud and Abuse
	█	Children's Specialist	Financial Reporting	☑	Provider Relations Administrator
	#	Claims Administration	Government/Community/Tribal Liaison	☀	Quality Management
	△	Clinical Director	Grievances and Appeals	■	Staff and Provider Training
	⚖	Crisis response system, including oversight of delegation to VOA	Information Technology	⚙	Utilization/Care Management Administrator
	«	Crisis Triage Administrator	Leadership Team		

\*Independent Sub-Contractor